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Catalog of Taxonomy Services

OpenText Professional Services



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An introduction to taxonomies

There are many enterprise applications that can use taxonomies covering categories like enterprise content, web content management, e-commerce catalogs, directories, spend and procurement, product lifecycle management, digital asset management, behavioral targeting, enterprise search and more.

Discover, navigate and manage content using metadata in an OpenText solution like Content Server, Documentum, eDOCS, Media Management, Search+ and others by organizing and identifying information with a tailored taxonomy.



Taxonomies by Professional Services

The Professional Services Linguistic Consulting team is composed of talented computational linguists, translators and lexicographers who work with customers to help them organize content in a way that is logical, cohesive, comprehensive and usable.

Our services include:

- Content and metadata assessment and analysis
- Consultation and model development for automated metadata identification and extraction
- Detailed catalog of industry and functional business area models for thesauri, authority file, taxonomy, ontology, file plans, etc
- Supervised Machine Learning and Knowledge Engineering for use with an Ai NLP engine like Magellan Text Mining
- Enterprise semantic strategy, leveraging OpenText's Semantic Maturity Model

Professional Services can kick start a project with:

- Over 150 taxonomies of standardized terms related to customer's content for classification
- Consultative approach to deliver on business needs with:
 - Science of Taxonomy workshop
 - Taxonomy Review and Guidance service
 - Custom Taxonomy Building service
 - Taxonomy and Categorization Audit service
 - Taxonomy modeling services for automated categorization
 - Taxonomy management training

Types of taxonomies from Professional Services

There are two different types of taxonomies offered by OpenText Professional Services:

- Pre-Trained Taxonomies
- Foundation Taxonomies

Pre-Trained Taxonomies

Just as our linguistic specialists offer Magellan Taxonomy Automation, OpenText also offers various knowledge bases that are pre-built and ready to use. These pre-trained knowledge bases allow you to get started right away with automated classification using a standards-based taxonomy.

OpenText's collection of Magellan Text Mining Taxonomy Standards covers a broad array of classifications from general business, records management, etc.

- General Business: 57 classifications
- Record Management: 7320 classifications, 4 types
- Personal Information: 18 classifications
- Résumés: 973 classifications



International Press Telecommunications Council



The International Press Telecommunications Council (IPTC), based in London, United Kingdom, is a consortium of the world's major news agencies, other news providers and news industry vendors and acts as the global standards body of the news media.

- Trained in 5 languages
- Almost 1400 classifications

Energy Standard Taxonomy



The Energy Technology Data Exchange (ETDE) was formed in 1987. It was initiated as a multilateral agreement under the International Energy Agency (IEA) agreement network, replacing numerous other bilateral agreements. The multilateral agreement was for the international exchange of energy research and development and information.



International Atomic Energy Agency provides INIS standard. The International Nuclear Information System (INIS) hosts one of the world's largest collections of published information on the peaceful uses of nuclear science and technology.

INIS is based in Vienna, Austria and has been operating since 1970. INIS is operated by the IAEA (International Atomic Energy Agency) in collaboration with 127 Member States and 24 co-operating international organizations.¹

Industry Taxonomy



ICB: The Industry Classification Benchmark (ICB)² is an industry classification taxonomy launched by Dow Jones and FTSE in 2005 and now used by FTSE International and STOXX. It is used to segregate markets into sectors within the macroeconomy. The ICB uses a system of 10 industries, partitioned into 19 supersectors, which are further divided into 41 sectors, which then contain 114 subsectors.

- Taxonomies available in several languages
- 184 classifications

Retention Taxonomy



ICA: The International Council on Archives³ (ICA; French: Conseil international des archives) is an international non-governmental organization which exists to promote international cooperation for archives and archivists. It was set up in 1948, with Charles Samaran, the then director of the Archives nationales de France, as chairman and membership is open to national and international organisations, professional groups and individuals. In 2015 it grouped together about 1400 institutional members in 199 countries and territories. Its mission is to promote the conservation, development and use of the world's archives.

- Model in English
- 191 classifications

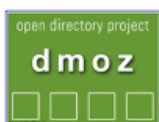
General Subjects Taxonomy



The Library of Congress (LOC) is the research library that officially serves the United States Congress and is the de facto national library of the United States. It is the oldest federal cultural institution in the United States. The library is housed in three buildings on Capitol Hill in Washington, D.C.; it also maintains the National Audio-Visual Conservation Center in Culpeper, Virginia. The library's functions are overseen by the librarian of Congress and its buildings are maintained by the architect of the Capitol. The Library of Congress is one of the largest libraries in the world. Its "collections are universal, not limited by subject, format or national boundary and include research materials from all parts of the world and in more than 450 languages."⁴

- Model in English
- 7169 classifications

Business and Finance Taxonomy



DMOZ⁵ (from directory.mozilla.org, an earlier domain name) a multilingual open-content directory of World Wide Web links. The site and community who maintained it were also known as the Open Directory Project (ODP). It was owned by AOL (now a part of Verizon Media) but constructed and maintained by a community of volunteer editors.

- Model in English & German
- 72 classifications

Accounting Standard Taxonomy



Generally Accepted Accounting Principles for Commerce and Industry (GAAP) is a collection of commonly-followed accounting rules and standards for financial reporting. The acronym is pronounced "gap."

GAAP specifications include definitions of concepts and principles, as well as industry-specific rules. The purpose of GAAP is to ensure that financial reporting is transparent and consistent from one organization to another.

- Model in English
- 1377 classifications

Foundation Taxonomies

Starting with a blank slate when embarking on a taxonomy project can be a daunting task, with results that are usually not very successful. With foundation taxonomies, the time spent developing a taxonomy is dramatically reduced. Foundation taxonomies provide a common-sense starting point for all stakeholders in a taxonomy project so that targeted feedback can be provided to customize the taxonomy specifically for your needs.

These English taxonomies are foundation taxonomies designed to provide a strong starting point which can then be customized for a specific business' needs. It's difficult to find a taxonomy that will be a perfect fit for your needs straight out of the box, so foundation taxonomies are a great place to start because they can provide an initial starting point to jump-start a categorization strategy.

OpenText Professional Services will help transition from a foundation taxonomy to a business-ready classification and metadata model. For a use-case involving Magellan Text Mining, our computational linguistic team will automate the foundation taxonomy to deliver high precision and high recall for any tagging needs.

For a complete list, consult the software manual on [MySupport](#).

Pricing model

OpenText Professional Services maintains various taxonomies that can be provided to customers as a fixed fee within any Professional Services engagement or licensing package.

Furthermore, OpenText Professional Services have entered into an agreement with WAND, Inc. to utilize WAND Foundational Taxonomies in the delivery of our Linguistic Services. WAND is the industry leader in developing and providing pre-built foundation taxonomies to companies around the world.

For pricing on Taxonomies by Professional Services (including the WAND Foundation Taxonomies), email our Business Operations Desk at salt@opentext.com.

Taxonomy suites

Taxonomy suites are taxonomy packages that include all the relevant domains of knowledge for specific industries. From Health Care to Aerospace to Utilities, there is a suite curated for individual organizations.

Each suite outlines the OpenText Taxonomies that address all of the knowledge domains for a specific industry, company or organization. Within the chosen suite, there are taxonomies that relate to the specific field, as well as taxonomies that relate to the operations of the enterprise.

See below, the 32 available suites:

Taxonomy suites	
	Aerospace Suite – 22 taxonomies
	Automotive Suite – 26 taxonomies
	Building & Construction Suite – 22 taxonomies
	Drug Development Suite – 26 taxonomies
	Electric Utilities Suite – 23 taxonomies
	Engineering Suite – 24 taxonomies
	Financial Suite – 25 taxonomies
	Food & Beverage Manufacturing Suite – 26 taxonomies
	Gas Utilities Suite – 22 taxonomies
	Health Care Suite – 26 taxonomies
	Higher Education Suite – 23 taxonomies
	Hospitality Suite – 23 taxonomies
	Information Technology Suite – 25 taxonomies
	Insurance Suite – 24 taxonomies

Taxonomy suites	
	K-12 Education Suite – 21 taxonomies
	Legal Services Suite – 19 taxonomies
	Local Government Suite – 23 taxonomies
	Lumber Manufacturing & Forest Suite – 27 taxonomies
	Manufacturing Suite – 21 taxonomies
	Mining Suite – 23 taxonomies
	Non-Profit Suite – 21 taxonomies
	Oil & Gas Suite – 23 taxonomies
	Professional Services Suite – 24 taxonomies
	Real Estate Suite – 22 taxonomies
	Retail Suite – 24 taxonomies
	Shipbuilding Suite – 22 taxonomies
	Telecommunications Suite – 26 taxonomies
	United States Armed Forces Suite – 22 taxonomies
	Utilities Suite – 25 taxonomies
	Wastewater Utilities Suite – 23 taxonomies
	Water Utilities Suite – 24 taxonomies
	Wholesale Suite – 26 taxonomies

Taxonomies

Accounting



The Accounting Taxonomy contains 1,211 preferred terms and 1,227 synonyms.

Top-level terms include Accounting Analysis, Accounting Forms, Accounting Methods, Business Organizations, Financial Records, Accounting Standards Boards and Accounting Policies, Procedures and Standards.

The Accounting Taxonomy is a foundation set of accounting terminology which can be customized with terms that are specific to any organization, such as charts of accounts.

Aerospace Engineering



The Aerospace Engineering Taxonomy includes 5,474 terms and 877 synonyms.

Higher-level terms include Aerospace Engineering Disciplines, Aerospace Materials, Aerospace Vehicles, Design, Documentation, Maintenance, Research and Development, Standards, Associations, Regulatory Agencies, Department of Defense Aerospace Vehicle Designations and Federal Aviation Administration Regulations.

The Aerospace Engineering Taxonomy provides a strong foundation for any enterprise that needs to tag and organize documents relating to Aerospace Engineering.

Air Traffic Control

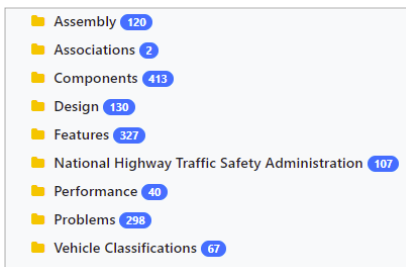


The Air Traffic Control Taxonomy includes 1,904 terms and 1,416 synonyms.

Higher-level terms include Air Control, Air Navigation and Air Traffic Service Providers, Air Traffic Control Facilities, Air Traffic Control, Air Navigation, Air Traffic Flow Management, Air Traffic Phases, Airspace, Emergencies, Flight Information Regions, Flight Information, Flight Plans, Ground Control and Federal Aviation Administration Operations and Performance Data.

The Air Traffic Control Taxonomy provides a strong foundation and complements the Aerospace Taxonomy.

Automotive Manufacturing



The Automotive Manufacturing Taxonomy is comprised of 1,513 terms and 936 synonyms.

Top-level terms include Vehicle Classifications, Vehicle Design, Components, Assembly, Features, Performance, Problems, National Highway Traffic Safety Administration, and Associations.

This taxonomy includes terms relevant to current models and Autonomous Cars including Advanced Driver Assistance Systems, Infotainment Systems and Drivability.

The companion to the Automotive Manufacturing Taxonomy is the Manufacturing Taxonomy.

- Bank Legislation and Regulations 481
- Bank Target Markets 19
- Banking Channels 14
- Banking Documents 326
- Banking Information Technologies 21
- Banking Lines of Business 18
- Banking Metrics 27
- Fees 59
- Internal Processes 519
- Products 212

- Building and Construction Agreements 99
- Building and Construction Equipment and Supplies 3289
- Construction Compliance 309
- Construction Design 130
- Construction Financing 54
- Construction Management 365
- Construction Project Types 136
- Construction Safety 58
- Land Assembly 87
- Project Feasibility Analysis 28

- Associations 7
- Cannabis Cultivation 206
- Cannabis Products 40
- Cannabis Testing 19
- Documents 85
- Inspections 52
- Laws and Regulations 37
- Methods of Extraction 8

- Amalgams
- Ammonium Compounds 2
 - Antimonide Compounds 5
 - Borides 2
 - Bromites 2
- Calcium Alloys
- Carbides 13
 - Cyanates 11
 - Cyanides 38

Banking

The Banking Taxonomy has 1,717 terms with 1,540 synonyms covering Processes, Regulations, Products, Lines of Business, Fees, Metrics, Banking Documents and much more.

The Banking Taxonomy is specifically designed to help banks tag and organize their unstructured information with relevant, industry specific concepts, processes, subjects and document types.

created this taxonomy leveraging experience helping create taxonomies for dozens of credit unions and financial institutions. We took this knowledge as a base and built on top of it to create a taxonomy that is a strong starter set for any commercial or retail banking institution.

Building and Construction Management

The Building and Construction Management Taxonomy has 4,565 terms and 3,047 synonyms.

Top-level terms in this taxonomy include Construction Design, Financing, Management, Project Types, Safety, Project Feasibility, Land Assembly, Construction Compliance, Equipment and Supplies and Construction Agreements. This is an ideal taxonomy for any construction business that wants to tag and organize project documents more effectively.

The Building and Construction Management Taxonomy includes a rich set of materials, equipment and supplies from the Product and Service Taxonomy.

Cannabis Taxonomy

The Cannabis Taxonomy has 564 categories and 392 synonyms covering the cannabis industry.

This taxonomy is ideal for a business involved in the industry as a cultivator, a dispensary, or both. The Cannabis Taxonomy provides a strong foundation of terms and can be customized to include additional terms related to a specific facility.

The Cannabis Taxonomy can be combined with the WAND Packaging Taxonomy, the Retail Taxonomy, the WAND Sales and Marketing Taxonomy and the Facilities Management Taxonomy to cover the various areas of the industry

Chemicals

The Chemicals Taxonomy has more than 15,500 categories and 19,750 synonyms covering both organic and inorganic chemicals. This taxonomy is ideal for a company who has a product group developing products using chemicals and who may want to tag testing or research documents.

Chemical numbers from FEMA, CAS, SMILES and GRAS can be mapped into this taxonomy as synonyms to improve searching and tagging performance and to align with existing industry standards.

- Channels 59
- Customer Service Metrics 86
- Customer Service Policies 42
- Customer Support 250
- Forms and Letters 27
- Satisfaction 19

- Associations and Organizations 17
- Cell Therapy 140
- Development 559
- Discovery 108
- Drug Application Types 160
- Drug Approval 10
- Drug Development Agreements 41
- ISO IDMP Standards 5
- Manufacturing 74
- Materials 101
- Products 69
- Regulators, Regulations and Guidance Documents 1621
- Research Funding Sources 38
- Risk Management 74
- Study Topics 351

- Demand Side Management 60
- Electric Associations and Organizations 43
- Electric Utilities Standards and Guidelines 148
- Electric Utility Infrastructure 135
- Electric Utility Metrics 77
- Electricity Generation 78
- Electricity Transmission and Distribution 58
- Forms 124
- Maintenance 174

- Engineering Design Process 178
- Engineering Documents 150
- Engineering Drawings 248
- Engineering Fields 141
- Engineering Materials 824
- Engineering Organizations 43
- Professional Certifications and Licenses 15
- Requirements and Standards 18

Customer Service

The Customer Service Taxonomy includes 553 terms and 550 synonyms.

Top-level terms include Channels, Customer Service Metrics, Customer Service Policies, Customer Support, Forms and Letters, Satisfaction and Service Standards.

The Customer Service Taxonomy complements many of our other taxonomies including the Retail Taxonomy, Sales and Marketing Taxonomy, Manufacturing Taxonomy and Telecommunications Taxonomy.

Drug Development and Manufacturing

The Drug Development and Manufacturing Taxonomy is comprised of 3,783 terms and 2,400 synonyms covering the process of bringing a new drug to market.

Higher-level terms include Development, Discovery, Drug Application Types, Drug Approval, Manufacturing Unit Operations, Materials, Risk Management, Products, Drug Development Agreements, Study Topics, Research Funding Sources, ISO IDMP Standards, Associations and Organizations and Regulators, Regulations and Guidance Documents.

It is designed to provide anyone involved in the development of new medicines the ability to tag and organize their unstructured information. The taxonomy includes the topics of Preclinical Development, Clinical Development, all phases of the Clinical Trials, Pharmacogenomics, Pharmacovigilance, Pharmacokinetics and Pharmacodynamics.

The Drug Development and Manufacturing Taxonomy provides a strong foundation of terms and can be customized to include terms specific to the drugs that are currently being, or have been, developed.

The companions to the Drug Development and Manufacturing Taxonomy are the Packaging Taxonomy and the Manufacturing Taxonomy.

Electric Utilities

The Electric Utilities Taxonomy has 906 terms and 342 synonyms and is designed for Electric Utility companies.

Top-level terms include Demand Side Management (DSM), Electric Transmission and Distribution, Electricity Generation, Infrastructure and Maintenance.

You will also find terms relating to Electric Utility Metrics, Associations and Organizations, Standards and Guidelines and Forms.

The companions to the Electric Utilities Taxonomy are the Gas Utilities Taxonomy and the Utilities Taxonomy.

Engineering

The Engineering Taxonomy includes 1,625 terms and 732 synonyms.

Higher-level terms include Engineering Design Process, Engineering Documents, Engineering Drawings, Engineering Fields, Engineering Materials, as well as Engineering Organizations, Professional Certifications and Licenses and Requirements and Standards.

The Engineering Taxonomy provides a strong foundation for any enterprise that needs to tag and organize documents related to engineering.

- Climate Change 75
- Environmental Law 426
- Environmental Management 362
- Environmental Organizations 45
- Environmental Research 55
- Natural Environment 603

- Facilities Policies and Procedures 103
- Facility Billing and Rates 23
- Facility Inspections and Testing 43
- Facility Management Documents 97
- Maintenance and Repairs 204
- Safety and Security Management 39
- Sustainability Management 21

- Analysis Benchmarks, Tools, and Techniques 466
- Asset Types 575
- Finance and Investment Documents 109
- Financial Crimes 130
- Financial Instrument Design Features 62
- Financial Intermediaries 108
- Investment Banking Services 113
- Market Risk Approach 4
- Markets and Exchanges 466
- Operational Risk Approach 3
- Processes 68
- Regulations and Regulating Bodies 544

- Facilities 41
- Fees 52
- Fire Codes and Policies 399
- Fire Department Divisions and Companies 55
- Fire Department Equipment 251
- Fire Departments 12
- Firefighting and Rescues 165
- Firefighting Tactics and Techniques 59
- Forms, Records, and Permits 111
- Maintenance and Inspections 64
- Organizations and Associations 12
- Personnel 58
- Programs and Services 118
- Standard Operating Procedures and Guidelines 104
- Training and Education 36

Environmental

The Environmental Taxonomy includes 2,115 terms and 957 synonyms.

Top-level terms include Climate Change, Environmental Law, Environmental Management, Environmental Organizations, Environmental Research, Natural Environment, Natural Resources, Pollutants and U.S. Environmental Agencies.

The Environment Taxonomy provides a strong foundation for any enterprise that needs to tag and organize documents related to the environment.

Facilities Management

The Facilities Management Taxonomy includes 759 terms and 374 synonyms.

Top-level terms include Maintenance and Repairs (which includes Building Maintenance, Landscape and Grounds Maintenance, Emergency Maintenance and more), Facilities Management and Services, Billing and Rates, Facility Inspections and Testing, Safety and Security Management, Sustainability Management, Documents and Policies and Procedures.

The Facilities Management Taxonomy provides a strong foundation of terms and can be customized to include additional terms related to a specific type of facility.

Finance and Investment

The Finance and Investment Taxonomy covers all the major topics and concepts of the financial industry. Included in the 2,675 categories and 1,856 synonyms are topics relating to Asset Types, Financial Intermediaries, Documents, Financial Instrument

Design Features, Investment Banking Services, Market Risk Approach, Operational Risk Approach, Financial Crimes, Regulations, Processes, Analysis Benchmarks, Tools and Techniques, Supervisory Review, Securities Holding and Clearing Organizations as well as Markets and Exchanges.

The Finance and Investment Taxonomy is ideal for tagging financial industry research so users can quickly find the data they are looking for.

Fire Department

The Fire Department Taxonomy is comprised of 1,552 terms and 960 synonyms covering all aspects of a Fire Department. Higher-level terms include Facilities, Fees, Fire Codes and Policies, Divisions and Companies, Equipment, Fire Departments, Fire Fighting

and Rescues, Tactics and Techniques, Forms, Records and Permits, Maintenance and Inspections, Organizations and Associations, Personnel, Programs and Services, Standard Operating Procedures and Guidelines and Training and Education.

Anyone who is involved in any type of Fire Department will have the ability to tag and organize their unstructured information. The taxonomy includes the topics of Fire Combustion, Extinction, Fire Fighting Models, Suppression, Search and Rescue as well as Fire Types.

The Fire Department Taxonomy provides a strong foundation of terms and can be customized to include terms specific to a Fire Department’s individual District, Municipality, City and County.

- Compliance 39
- Fleet Documents 59
- Fleet Metrics 86
- Fleet Operations 164
- Fleet Policies and Procedures 29
- Organizations 3
- Regulatory Agencies 2
- Risk Management 38
- U.S. Department of Transportation Regulations 537
- Vehicle Technology Systems 12
- Vehicles and Heavy Equipment 102

- Associations 41
- Food Guidance and Regulations 242
- Food Labeling 290
- Food Manufacturing Laws 11
- Food Products 210
- Hazards 123
- Production 112
- Recalls 12
- Regulatory Agencies 8
- Standards 89

- Forms and Applications 69
- Maintenance and Repairs 20
- Natural Gas Agreements and Contracts 15
- Natural Gas Associations and Organizations 5
- Natural Gas Pipeline Development 39
- Natural Gas Utilities Infrastructure 34
- Natural Gas Utility Metrics 57

- Accounting and Finance 84
 - Accounting Policies 28
 - Corporate Insurance 7
 - Corporate Restructuring 9
 - Financial Projections 3
 - Financial Reporting and Statements 6
 - Financing 5
 - General Ledger 1
 - Leases 2
 - Taxes 14

- Fraud 39
- Health Insurance Products 103
- Laws and Regulations 14
- Plan Documents and Forms 69
- Plan Terms and Provisions 508
- Underwriting 97
- Underwriting Metrics 33

Fleet Management

The Fleet Management Taxonomy includes 1,082 terms and 250 synonyms.

Higher-level terms include Compliance, Vehicles and Heavy Equipment, Fleet Operations, Fleet Metrics, Risk Management, Fleet Documents, Technology Systems, Organizations, Regulatory Agencies, Fleet Policies and Procedures and U.S. Department of Transportation Regulations.

The Fleet Management Taxonomy provides a strong foundation of terms and can be customized to include additional terms relating to specific types of heavy equipment or vehicles.

Food and Beverage Manufacturing

The Foods and Beverage Manufacturing Taxonomy has 1,148 terms and 220 synonyms.

Top-level terms include Food Labeling, Production, Food Products, Hazards, Recalls, Associations, Food Manufacturing Laws, Guidance and Regulations, Regulatory Agencies and Standards.

The companions to the Food and Beverage Manufacturing Taxonomy are the Packaging Taxonomy and the Manufacturing Taxonomy.

Gas Utilities

The Gas Utilities Taxonomy has 356 terms and 265 synonyms and is designed for Gas Utility companies.

Top-level terms include FERC Natural Gas Markets, Forms and Applications, Natural Gas Pipeline Development, Maintenance and Repairs, Natural Gas Agreements and Contracts, Natural Gas Associations and Organizations, Natural Gas Utilities Infrastructure and Natural Gas Utility Metrics.

The companion to the Electric Utilities Taxonomy is the Utilities Taxonomy.

General Business

This taxonomy is a starter set of terminology for any business covering five major functional areas that are common to every company: IT, Legal, HR, Accounting and Finance and Sales and Marketing. Since it was created, more than 6,000 companies from around the world have downloaded this taxonomy.

The General Business Taxonomy, with over 500 terms, is an easy way for companies to begin to use taxonomy with common and familiar terminology for any business.

For many companies, the General Business Taxonomy is a terrific starting point for beginning to create their own term sets.

Health Insurance

The Health Insurance Taxonomy has 870 preferred terms and 908 synonyms. It is designed and built to address the changes in Health Insurance as a result of the Affordable Care Act. It also provides for Medicare and Medicaid along with the Marketplace Insurance Plans.

The taxonomy covers Fraud, Health Insurance Products, Coverage and Benefits, Laws and Regulations, Underwriting and more.

The Health Insurance Taxonomy is well suited for any insurance company that provides Health Insurance to their customers.

- Academics 442
- Administration 115
- Admissions 48
- Athletic Department 63
- Campus Safety 36
- Campus Transportation 26
- Facilities Maintenance 31
- Faculty Relations 40

- Customer Loyalty Programs 34
- Dining 105
- Entertainment 184
- Guests 58
- Lodging 106
- Metrics 31
- Policies, Protocols and Procedures 240
- Reservations 77
- Travel 278
- Travel Regulations 39

- Basic Personnel Files 58
- Company Policies 57
- Compensation and Payroll 48
- Employee Benefits 151
- HR Administration 120
- Limited Access Employee Files 33
- Recruitment, Hiring, and Termination 60
- Training and Career Development 45

- Computer Graphics and Web Design 176
- Data 339
- Development 2408
- Enterprise Information Management 45
- IT Administration 1055
- IT Certifications 3689
- IT Security 441
- Regulations and Acts 155
- Service Providers 302

Higher Education

The Higher Education Taxonomy is designed to meet the complex document management needs of institutes of higher learning around the world.

The Higher Education Taxonomy has 969 categories and 230 synonyms covering topics of importance to a College or University. The taxonomy covers Academics, University Administration, Admissions, Athletics, Campus Transportation, Facilities, Student Services, Faculty Relations and more.

Institutes of higher education are complex organizations with many functions outside of academics. The Higher Education Taxonomy reflects this complexity and is ideally suited as a metadata model for unstructured information at a University.

Hospitality

The Hospitality Taxonomy is designed to meet the document management needs of the complex Hospitality Industry.

In this taxonomy, there are 1,162 categories and 361 synonyms covering topics important to the Travel Industry, including Air Travel, Rail Travel and Cruise Lines. The taxonomy also covers Hotels, Restaurants, Events and Entertainment.

Top-level terms include Customer Loyalty Programs, Reservations and Guests. Terms relating to Travel Regulations, Metrics, Policies, Protocols and Procedures are also in this taxonomy.

The Customer Service Taxonomy and the Travel Taxonomy are great companions to the Hospitality Taxonomy.

Human Resources

The Human Resources Taxonomy contains 580 categories and 789 synonyms, including Basic Personnel Files, Company Policies, Compensation and Payroll, Defined Benefit Retirement Plan, Defined Contribution Retirement Plan, Employee Benefits, HR Administration, Limited Access Employee Files, Recruitment, Hiring and Termination as well as Training and Career Development.

The Human Resources Taxonomy was created specifically to provide a foundation set of terminology that any HR department can use to tag and organize its documents.

This taxonomy jump starts a Human Resources taxonomy project and is ready to be customized with terminology specific to an industry, personnel requirements or benefits.

Information Technology

The Information Technology Taxonomy has 12,756 terms and 3,163 synonyms designed specifically to help an IT Department tag, organize and search all of its content.

WAND's Information Technology Taxonomy includes terminology covering Data, Development, Enterprise Information Management, IT Administration, IT Certifications, IT Security, Service Providers, Software Programs and Applications, Technologies and Fields, as well as Computer Graphics and Web Design.

The IT Taxonomy can be combined with the Manufacturing Taxonomy to become a product development taxonomy.

- Common Policy Provisions 94
- Insurance Business Terminology 186
- Insurance Industry Investment Terminology 488
- Insurance Regulation Terminology 96
- Risk Management Terminology 62
- Types of Insurance 918

- Fees 32
- Forms 136
- Intellectual Property Governing Bodies 60
- Intellectual Property Law 53
- Intellectual Property Rights 347
- Licensing 70

- Academics 314
- Activities and Athletics 68
- Administration 58
- Board of Education 12
- Facilities 58
- Fiscal Management 26
- Personnel 65
- Student Support Services 103

- Lean Management 6
- Lean Measurements 15
- Lean Principles 15
- Lean Tools 85

- Contracts 545
- Courts 323
- Law Firm Management 88
- Legal Practice Areas 2300
- Litigation 483
- Sources of Law 18

Insurance Taxonomy

The Insurance Taxonomy has 1,850 terms and 483 synonyms. It is designed and built to address the terminology used in all areas of insurance.

The taxonomy covers Common Policy Provisions, Insurance Business Terminology, Insurance Industry Investment Terminology, Insurance Regulation Terminology, Risk Management Terminology and terminology covering Types of Insurance.

The Insurance Taxonomy can be combined with the Health Insurance Taxonomy, the Property and Casualty Insurance and/or the Life Insurance Taxonomy.

Intellectual Property

The Intellectual Property Taxonomy has 704 terms and 229 synonyms.

Areas covered in the Intellectual Property Taxonomy are Copyright, Patent and Trademark Fees and Forms as well as Intellectual Property Law, Rights, Licensing, Royalties and more.

The Intellectual Property Taxonomy was designed to provide a foundation set of terms to tag and organize documents relating to the exclusive rights to creations of the mind.

K-12 Education

The K-12 Taxonomy contains 828 categories and 368 synonyms covering Academics, Activities, Athletics, Administration, Facilities, Personnel, Support Services and more.

Designed specifically for school districts, the K-12 Taxonomy (a.k.a. the School District Taxonomy) was developed by a former school board member. The taxonomy was built to help school districts tag and organize content and documents so that they are more findable.

This taxonomy jump starts a taxonomy project for a school district and is ready to be customized with terminology specific to that individual school district.

Lean Quality

The Lean Quality Taxonomy contains 125 categories and 71 synonyms covering Lean Management, Lean Measurements, Lean Principles and Lean Tools.

The Lean Quality Taxonomy is perfect for Manufacturers and can also be used by any company interested in improving their Quality Control.

This taxonomy jump start is ready to be customized with industry specific terminology.

Legal

In the Legal Taxonomy, you will find terms covering the areas of Law Firm Management, Contracts, Courts and Litigation (both Civil and Criminal), as well as terms specific to over 40 Legal Practice Areas.

There are 3,763 terms and 1,868 synonyms in this taxonomy.

If you are a law firm or a legal department that is interested in creating enterprise taxonomy, the Legal Taxonomy can dramatically speed up your time to deployment.

- Fraud 24
- Products 182
- Reporting and Disclosure Requirements 42
- Terms and Provisions 297
- Underwriting 114

Life Insurance

The Life Insurance Taxonomy has 664 preferred terms and 355 synonyms. It is designed and built to address Life Insurance Products including Annuities, Life Insurance Policies and Pensions. It also provides for Underwriting along with Reporting and Disclosure Requirements in these areas.

The taxonomy also covers Fraud as well as Terms and Provisions in Annuities, Life Insurance Policies and Pensions.

The Life Insurance Taxonomy is well suited for any insurance company that provides Life Insurance options to their clients.

- Administrative 643
- Culture and Recreation 17
- Economic Development 32
- Elections 15
- Facilities 48
- Information Technology 43
- Judicial 11
- Municipal Personnel 14
- Public Safety 35

Local Government

The Local Government Taxonomy contains 1,261 categories and 122 synonyms. Top-level concepts include Administrative, Culture and Recreation, Economic Development, Elections, Facilities, Information Technology, Judicial, Municipal Personnel, Public Safety, Public Welfare, Public Works, Revenues and Financing and Transportation.

Designed specifically for city, county and other local municipal government organizations, the Local Government Taxonomy covers all important local government functions, documents, forms and fees.

This taxonomy is easily customized with terminology specific to any municipality, such as specific facility names, actual personnel and more.

- Documents 84
- Forward Logistics 113
- Metrics 32
- Reverse Logistics 35
- Security and Safety 46
- Service Providers 15
- Transportation 927
- U.S. Customs and Border Protection Forms 113
- Warehousing 142

Logistics

The Logistics Taxonomy includes 1,516 terms and 217 synonyms. Top-level terms include Logistics Documents, Forward Logistics, Reverse Logistics, Security and Safety, Transportation, Service Providers, Warehousing and U.S. Customs and Border Protection Forms.

This taxonomy is designed for any company that engages in the movement of products, equipment and supplies.

The Logistics Taxonomy complements several taxonomies including the Building and Construction Taxonomy, the Manufacturing Taxonomy and the Procurement Taxonomy.

- Associations and Organizations 39
- Certification Programs 6
- Damage 36
- Distribution 21
- Forest Management 173
- Laws and Regulations 12
- Lumber 204
- Lumber Manufacturing Facilities 8
- Manufacturing 272
- Metrics 43
- OSHA Lumber and Building Material Dealer Industry Standards 64
- Raw Materials 351
- Storage 18

Lumber Manufacturing and Forestry Management Taxonomy

The Lumber Manufacturing and Forestry Management Taxonomy includes 1,491 terms and 1,048 synonyms. Top-level terms include Lumber, Raw Materials, Wood Characteristics, Damage, Forest Management, Lumber Manufacturing Facilities, Manufacturing, Distribution, Storage, Metrics, Laws and Regulations, Associations and Organizations, Certification Programs, OSHA Lumber and Building Material Dealer Industry Standards.

This taxonomy is designed for any company that engages in timber extraction and replanting, as well as lumber manufacturing.

The Lumber Manufacturing and Forestry Management Taxonomy complements several taxonomies including the Building and Construction Taxonomy, the Manufacturing Taxonomy and the Environment Taxonomy.

- Management Documents and Reports 73
- Management Functions 87
- Management Levels 51
- Organizational Structures 2

Management

The Management Taxonomy includes 217 terms and 158 synonyms. Top-level terms include Management Documents and Reports, Management Functions, Management Levels and Organizational Structures.

Included in Management Functions are terms relating to Coordination, Organizing, Planning and more.

This taxonomy was designed to complement our many business, education and non-profit taxonomies.

- Documents and Records 37
- Guidelines and Regulations 79
- Manufacturing Accounting 24
- Manufacturing Associations 30
- Manufacturing Design 27
- Manufacturing Planning and Scheduling 89
- Manufacturing Processes 194
- Manufacturing Production 459
- Manufacturing Safety 209
- Manufacturing Standards 24
- Training 25

Manufacturing

The Manufacturing Taxonomy has more than 1,208 terms and 371 synonyms. This covers Manufacturing Processes including Additive Manufacturing, Discrete Manufacturing and Process Manufacturing. Top-level terms also Manufacturing Design, Planning and Scheduling, Production, Safety, Training, Standards, Documents and Records, Guidelines and Regulations, Accounting and Associations.

This taxonomy is designed to suit the document management needs of any manufacturing company. This taxonomy can be supplemented with materials taxonomies and product taxonomies from the Products and Services Taxonomy to cover the specific physical goods that are being manufactured.

The Manufacturing Taxonomy can be combined with the Information Technology Taxonomy and the Packaging Taxonomy to make a complete product development taxonomy.

- Administration 158
- Facilities Management 296
- Forms and Charts 183
- Health Services Schools 5
- Healthcare Laws 51
- Healthcare Systems Management 53
- Medical Administration Policies and Procedures 151
- Medical Associations 29
- Medical Certification Boards 39
- Medical Credentials and Certifications 220
- Medical Facilities 139
- Medical Facility Oversight 85
- Medical Records 220
- Medical Services 317
- Patient Admission and Discharge 32
- Patient Programs and Services 55

Medical Administration

The Medical Administration Taxonomy has 2,049 terms and 678 synonyms. It covers Medical Administration topics, such as Medical Services, Patient Admission and Discharge, Patient Programs and Services, Medical Records, Healthcare Systems Management, Administration, Medical Facilities and Facilities Management.

It also covers Medical Facility Oversight, Healthcare Laws, Health Services Schools, Medical Associations, Medical Certification Boards, Medical Credentials and Certifications, Forms and Charts as well as Policies and Procedures.

Organized into a simple and straightforward hierarchy, this taxonomy is ideal for a Clinic, Physician's Office, Hospital or Long Term/Short Term Care Center that needs easy access to all the records and documentation necessary to run a well-organized facility.

The Medical Administration Taxonomy can be easily customized to meet the document management needs of any medical department.

- Bacterial and Fungal Diseases 36
- Cancer 127
- Cardiovascular Diseases 46
- Communication Disorders 15
- Connective Tissue Disorders 3
- Digestive System Diseases 51
- Disabilities 50
- Endocrine Diseases 26
- Eye Diseases 23
- Hematologic Diseases 24
- Immunologic Diseases 10
- Infectious Diseases 171

Medical Conditions

The Medical Conditions Taxonomy covers medical conditions, such as cancer, anemia and disabilities, as well as medical specialties such as oncology, cardiology and more.

Organized into a simple and straightforward hierarchy, this taxonomy is ideal for a hospital or other medical business that wants to help make medical information easy to find for doctors, patients and other stakeholders.

The Medical Conditions and Specialties Taxonomy would be a great starter taxonomy for a hospital website.

- Associations 3
- Development Process 178
- Devices 184
- Documentation 49
- Education, Training and Support 20
- European Regulations 12
- Legislation 3
- Medical Device Therapies and Treatments 96

- Allergy and Immunology 2
- Alternative/Integrative Medicine 1
- Anesthesiology 1
- Cardiology 2
- Dermatology 4
- Emergency Medicine 4
- Family/General Practice 2
- Gastroenterology 1
- Internal Medicine 13
- Medical Genetics 7

- Environmental 41
- Exploration 139
- Extraction 20
- Extractive Metallurgy 48

- Board of Directors 112
- Budgeting and Financial Management 25
- Bylaws and Policies 54
- Compliance 47
- Donations 50
- Fundraising 43
- Grants 68
- Members 30
- Programs 39

- Crude Oils 295
- Downstream Sector 243
- Drilling Equipment 34
- Environmental and Safety 251
- Federal Energy Regulatory Commission Forms 21
- Land and Rights Acquisition 60
- Midstream Sector 196
- Oil and Gas Equipment and Supplies 295
- Oil and Gas Regulating Authorities 12

Medical Devices

The Medical Devices Taxonomy has 668 terms and 314 synonyms. It covers types of Medical Devices, the Development Process, Device Therapies and Treatments, Documentation, as well as the Education, Training and Support for those devices.

Top-level terms also include Device Standards and Guidelines, Legislation, Associations, U.S. Food and Drug Administration Regulations as well as European Regulations. This taxonomy is ideal for any Medical Device Manufacturer or Medical Facility.

Medical Specialties

The Medical Specialties Taxonomy has 252 terms and 146 synonyms. It covers the specialty areas in the medical industry that focus on a defined group of patients, diseases, skills or philosophy.

Specialties include Anesthesiology, Cardiology, Dermatology, Emergency Medicine, Family/General Practice, Gastroenterology, Internal Medicine, Medical Genetics, Neurology, Ophthalmology, Orthopedics, Obstetrics and Gynecology, Preventive Medicine, Pediatrics, Psychiatry, Surgery, Urology and more.

This taxonomy is ideal for any medical provider or medical facility

Mining

The Mining Taxonomy has 913 terms and 291 synonyms covering most major mining business areas including Exploration, Extraction, Extractive Metallurgy, Geology, Equipment, Safety and more.

Designed for mining companies of all types, this taxonomy can give a mining company's document management and taxonomy project a big jump start.

Non-Profit

The Non-Profit Taxonomy contains 567 categories and 252 synonyms covering top-level topics, such as Board of Directors, Budgeting and Financial Management, Bylaws and Policies, Compliance, Donations, Fundraising, Grants, Members, Programs, Public Relations and Volunteers.

The Non-Profit Taxonomy was designed to provide a foundation set of terminology for any non-profit organization to begin tagging documents and content with relevant metadata so that it is more easily searched.

The taxonomy can be easily customized for a specific non-profit organization to include donor lists, specific advocacy issues or fundraising priorities.

Oil and Gas

The Oil and Gas Taxonomy has more than 2,469 terms and 854 synonyms with terminology for the Upstream, Midstream and Downstream Sectors.

This taxonomy covers Exploration, Drilling, Petroleum Recovery, Refining, Gas Processing, Geology, Equipment and Supplies, Environmental, Safety and more.

Any company in the oil and gas industry with a document management initiative can benefit from this robust vocabulary.

- Assessments and Evaluations 22
- Communication 18
- Course Metrics 28
- Online Course Design and Development 192
- Online Instruction Models 13
- Online Learning Methods 20
- Policies and Procedures 32
- Presentation 67
- Standards and Guidelines 57

- Containers 95
- Fair Packaging and Labeling Act 4
- Labeling 98
- Packaging Machinery 30
- Packaging Supplies 130
- Packaging Test Standards 74
- Packaging Testing 13

- Accountability 43
- Centralized Information Systems 35
- Crimes 221
- Forms 18
- Investigation Process 401
- Police Department 185
- Police Equipment 126
- Police Personnel 26
- Police Tactics 25

- Procurement Process 91
- Suppliers 47
- Types of Procurement 4

Online Learning

The Online Learning Taxonomy has 570 terms and 284 synonyms.

This taxonomy covers Online Course Design and Development, Online Instruction Models, Online Learning Methods, Technology Resources and Presentation. Other areas covered includes Assessment and Evaluations, Communications, Course Metrics, Policies and Procedures and Standards and Guidelines.

The Online Learning Taxonomy is relevant not only for K-12 or higher education institutions, but also for corporate online education initiatives to assist with further instruction, specialization or certification.

Packaging

The Packaging Taxonomy has 524 terms and 146 synonyms with terminology for Labeling, Product Packaging, Supplies and Containers.

This taxonomy also covers terms related to Packaging Testing, Packaging Test Standards, the Fair Packaging and Labeling Act and Packaging Machinery.

This is an ideal taxonomy to pair with the Manufacturing Taxonomy, the Food and Beverage Manufacturing Taxonomy or the Drug Development and Manufacturing Taxonomy.

Police Department

The Police Department Taxonomy is comprised of 1,527 terms and 1,237 synonyms covering Police Department Divisions, Special Jurisdictions, Programs and Services, Police Training, Police Equipment, Tactics, Crimes, Accountability, the Investigation Process and more.

This taxonomy is ideal for any Police or Sheriff Department whether it be a local, city or county department. The Police Department Taxonomy also covers areas specific to the services provided to the community, such as Victim Support Services and Education Services.

The Police Department Taxonomy complements the Local Government Taxonomy.

Procurement

The Procurement Taxonomy contains 145 categories and 107 synonyms. Procurement Process, Suppliers and Types of Procurement are the top-level terms. Procurement Process includes Tendering and Procurement Methods, Procurement Planning and Procurement Implementation.

Procurement Methods include Competitive Procurement Methods, Construction Management Procurement Methods, E-Procurement, Formal Solicitations, Informal Solicitations, Suppliers and Types of Procurements.

The Procurement Taxonomy was created to provide a foundation set of terms for any enterprise involved in procurement and can easily be customized with terminology specific to any acquisition of goods or services.

- Completion 8
- Execution and Construction 18
- Initiation 24
- Monitoring and Control 33
- Planning and Design 51
- Project Management Methodology 9

Project Management

The Project Management Taxonomy contains 149 categories with 63 synonyms covering Project Initiation, Planning and Design, Execution and Construction, Monitoring and Control and Completion.

These terms include all of the important documents that are created in the course of managing a project. By tagging documents with this project management vocabulary as they are checked into a document management system, they can easily be found later.

Customize this taxonomy with a set of a company's specific project names so multiple sets of project management documents can then be tagged and easily be navigated by document type and project name.

- Binders 18
- Forms 31
- Fraud 39
- Insurance Claims 31
- Insurance Policies 237
- Products 243
- Reporting and Disclosure Requirements 7
- Underwriting 179

Property and Casualty Insurance

The Property and Casualty Insurance Taxonomy has 793 preferred terms and 501 synonyms. It is designed and built to address Commercial Lines as well as Personal Lines of Property and Casualty Insurance. It also provides for Underwriting along with Reporting and Disclosure Requirements in these areas.

The taxonomy covers Fraud, Insurance Products, Binders, Insurance Claims and related Forms.

The Property and Casualty Taxonomy is well suited for any insurance company that provides the option of Property, Vehicle or Liability Insurance to their customers.

- Property Type 122
- Real Estate Development 140
- Real Estate Financing 40
- Real Estate Investment 74
- Real Estate Management 106
- Real Estate Ratios and Analysis Tools 116
- Real Estate Segments 130

Real Estate

With 735 terms and 164 synonyms, the Real Estate Taxonomy covers the three main pillars of any real estate company: real estate development, real estate investment and real estate management, as well as financing and analysis.

This real estate taxonomy was designed specifically for a real estate centric organization who is undertaking a document management or search initiative. It covers the important concepts and document types that a real estate organization may want to use to tag and search for documents.

The Real Estate Taxonomy should also be considered by any organization which may have significant real estate holdings as a natural by-product of its core business.

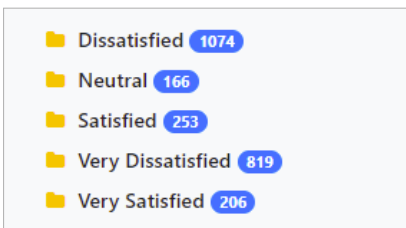
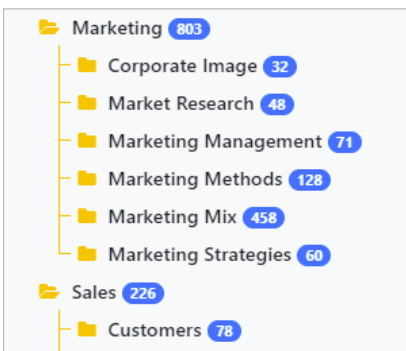
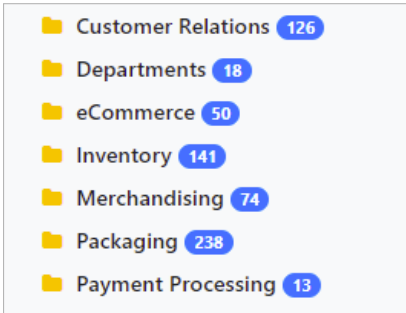
- Consumer Information 5
- Document Formats 26
- Employee Related Records 156
- Federal Statutes 23
- Financial Records 71
- General Business Records 68
- Healthcare Records 4
- Legal Records 21
- Personal Information 2
- Safety Records and Notices 9

Records Retention

The Records Retention Taxonomy has 435 categories and 853 synonyms and covers all the document types that every company should be thinking about for records keeping purposes. This taxonomy focuses heavily on documents and records. Employee records, financial records, general business records, legal records, safety records and financial records are all covered.

This taxonomy was created by looking at reports regarding United States statutory requirements for record keeping, but many of these record types are important for companies around the world.

A company can easily apply its own retention periods to these document categories based on statutory requirements of the specific industry or locale.



Retail

The Retail Taxonomy comprises 1,372 terms and 378 synonyms covering physical stores, eCommerce, inventory, merchandising, retail policies, payment processing, compliance, retail services and more.

This taxonomy is ideal for “Bricks-and-Mortar” stores, eCommerce stores and “Bricks- and-Clicks” stores. The Retail Taxonomy is specifically designed to cover business process concepts and any types of documents important to a retailer.

The Retail Taxonomy should be combined with the Sales and Marketing Taxonomy which includes Advertising and Public Relations.

Sales and Marketing

The Sales and Marketing Taxonomy contains 1,031 categories and 330 synonyms covering promotion, pricing, product, market research, sales and marketing management, channels, advertising and more.

The Sales and Marketing Taxonomy was created specifically to provide a foundation set of terminology which any sales and marketing department can use to tag and organize its documents.

This taxonomy can quickly be customized for any specific sales and marketing group by adding customer lists, specific geographic regions, custom sales channels and target segments.

Sensory

The Sensory Taxonomy covers 335 categories and 47 synonyms covering descriptors of the five major senses: taste, smell, touch, sound and sight.

The Sensory Taxonomy was designed specifically to help tag and organize documents related to food and beverage product development research and testing.

This is an ideal taxonomy to pair with the Foods and Beverages Taxonomy or the Sentiment Taxonomy.

Sentiment

The Sentiment Taxonomy has 2,523 sentiment terms organized from Very Dissatisfied, Dissatisfied, Neutral, Satisfied and Very Satisfied.

This taxonomy is ideal for tagging customer communications, such as reviews, emails or phone transcripts to help gauge the overall tone of the customer communication.

The Sentiment Taxonomy is an extensive set of adjectives, adverbs, profanity and more pulled from real world reviews of products and services. It can be a key component to a sentiment analysis engine.

Shipbuilding

The Shipbuilding Taxonomy has 997 terms and 414 synonyms, including Naval Architecture, Materials, Buoyancy and Stability, Equipment, Structure and Systems.

Also included are Documentation, Maintenance, Testing and Trials, Metrics, Production, Regulatory Agencies, Shipbuilding Organizations and Associations and Vessels.

The Shipbuilding Taxonomy covers all phases and areas of building a vessel. The taxonomy provides a strong foundation of terms and can be customized to include terms specific to vessels that are being, or have been, developed.

Skills

The Skills Taxonomy includes 8,091 business and personal skills that can be used as a foundation set of terminology to help people complete a skills profile that can be used in an organization for team building, finding experts and sharing expertise.

Any company who is deploying social capabilities within a collaboration platform should seriously consider the Skills Taxonomy. Having a common language to help employees self-profile themselves is invaluable.

State Government Agency

The State Government Taxonomy contains 70 preferred terms and seven synonyms.

This taxonomy provides a framework for a State Agency to expand to fit their specific needs.

Top-level areas include Boards and Commissions, Forms and Templates and Processes and Procedures.

Other areas to be expanded include Communication and Engagement, Compliance and Enforcement, Events, Financial Assistance, Information and Resources, Licensing and Permits, Regulatory Documents, Regulatory Process and Rules and Regulations.

The State Government Agency Taxonomy is the perfect starting point to create a unique taxonomy to fit a State Agency’s requirements.

Telecommunications

The Telecommunications Taxonomy contains 1,780 categories and 991 synonyms covering all the areas that a Telecom Provider deals with on a daily basis.

The Telecommunications Taxonomy was created specifically to provide a foundation set of terminology for any Internet, Cable, Phone or Cellular provider to tag and organize documents.

This taxonomy can quickly be customized by adding to the already extensive lists of protocols and infrastructure as well as to the services offered and the hardware provided.

United States Armed Forces

The United States Armed Forces Taxonomy contains 8,142 terms and 11,860 synonyms covering all the branches of the Armed Forces.

The top-level terms include all the branches of the Military including the U.S. Army, U.S. Navy, U.S. Air Force, U.S. Coast Guard and U.S. Marine Corps, as well as the U.S. Space Force, U.S. Department of Defense and the U.S. Department of Homeland Security.

Terms that are relevant to a specific branch of the Armed Forces will be found within those specific branches. Included are Leadership, Units, Battalions, Companies, Divisions, Ranks, Training and Education, Personal Equipment, Weapons, Aircraft, Ships, Vehicles and Equipment and more.

- Accounting and Finance Skills 44
- Administrative Skills 23
- Business Management Skills 15
- General Skills 3403
- Human Resources Skills 31

Boards and Commissions

- Communication and Engagement 5
- Compliance and Enforcement 5
- Events 2
- Financial Assistance 3

Forms and Templates

- Information and Resources 7
- Licensing and Permits 10

Processes and Procedures

- Regulatory Documents 10
- Regulatory Process 7
- Rules and Regulations 9

- Communications Service Provider 12
- Customer Service 66
- Hardware 84
- Infrastructure 209
- Network Design 579
- Networks 44
- Regulations, Specifications and Forms 254
- Services 187
- Standards 336

- U.S. Air Force 2221
- U.S. Army 747
- U.S. Coast Guard 1023
- U.S. Department of Defense 1080
- U.S. Marine Corps 1147
- U.S. National Guard 76
- U.S. Space Force 61
- U.S. Department of Homeland Security 201
- U.S. Navy 1577

- Associations and Organizations 6
- Forms 46
- Policies 18
- Procedures 29
- Regulatory Agencies 62
- Safety and Security 94
- Statutes and Regulations 72
- Utilities Agreements and Contracts 13
- Utility Billing 112
- Utility Infrastructure 34
- Utility Providers 13
- Utility Services 54
- Utility Users 6

- Associations and Organizations 10
- Design and Installation 67
- Forms 8
- Maintenance and Repairs 35
- Measurements 28
- Wastewater Collection Systems 2
- Wastewater Pollutants 20
- Wastewater Sources 13
- Wastewater Standards and Guidelines 45
- Wastewater Treatment 77

- Associations and Organizations 9
- Forms 8
- Maintenance and Construction 61
- Standards and Guidelines 96
- Water Distribution 12
- Water Quality 168
- Water Resource Management 61
- Water Sources 11
- Water Systems 3

- Events 47
- Financial Operations 34
- Fulfillment 27
- Inventory Management 51
- Metrics 61
- Policies and Procedures 32
- Regulations 15
- Trade Groups and Organizations 17

Utilities

The Utilities Taxonomy contains 572 categories and 240 synonyms covering the common areas of Utility Providers.

You will find terms relating to the types of services offered by the Utility. This taxonomy also includes Utility Associations and Organizations, Safety and Security, Utility Infrastructure, Providers, Regulatory Agencies, Standards and Guidelines, as well as Statutes and Regulations.

In Utility Billing you will find accounts, fees and payments along with Utility Rates. There are also terms for Forms, Agreements, Policies and Procedures and Utility Users.

This taxonomy can quickly be customized for any specific Utility Company.

The Utilities Taxonomy is a companion to the Electric Utilities Taxonomy, the Gas Utilities Taxonomy, the Water Utilities Taxonomy and the Wastewater Utilities Taxonomy.

Wastewater Utilities

The Wastewater Utility Taxonomy contains 519 categories and 246 synonyms.

Higher-level terms in the taxonomy include Wastewater Types, Wastewater Sources, Wastewater Collection Systems, Pollutants, Treatment, Design and Installation, Wastewater Infrastructure, Maintenance and Repairs, Metrics, Associations and Organizations and Standards and Guidelines.

The Wastewater Utility Taxonomy is a great way for any wastewater utility to jump start their taxonomy process.

The companions to the Wastewater Utilities Taxonomy are the Water Utilities Taxonomy and the Utilities Taxonomy.

Water Utilities

The Water Utility Taxonomy contains 576 categories and 330 synonyms covering the areas that Water Utilities deal with daily.

Top-level terms in the taxonomy include Water Sources, Systems, Quality, Distribution, Water Utility Infrastructure, Maintenance and Construction, Metrics, Resource Management, Associations and Organizations, Forms, Standards and Guidelines.

The Water Utility Taxonomy should be considered by any water utility who is looking to develop a corporate taxonomy and wants a jump start.

The companions to the Water Utilities Taxonomy are the Wastewater Utilities Taxonomy and the Utilities Taxonomy.

Wholesale

The Wholesale Taxonomy contains 471 categories and 581 synonyms covering the areas of Wholesale Trade.

Top-level terms in the taxonomy include Types of Wholesalers, Inventory Management, Wholesale Trade Sectors, Financial Operations, Fulfillment, Documents and Value Added Services.

Other top-level terms are Events, Metrics, Policies and Procedures, Regulations, along with Trade Groups and Organizations.

The Wholesale Taxonomy is a companion to the Retail Taxonomy.

Business glossaries

Business glossaries are a critical ingredient to data catalog initiatives and for effective data analysis in an organization. A business glossary ensures that data elements are labeled correctly so that accurate analysis can take place.

OpenText has taken decades of experience building best-in-class taxonomies and applied this expertise to the challenge of providing high-quality, pre-defined business glossaries. The team capture the important measurable, trackable and traceable elements that may be found in data tables and provide definitions for each.

The following OpenText Business Glossaries can be imported into a wide variety of commercial business glossary and data catalog applications so that insights can be gained quickly from data.

- Banking and Finance Glossary
- Customer Service Glossary
- Health Insurance Glossary
- Human Resources Glossary
- Insurance Glossary
- Life Insurance Glossary
- Oil and Gas Glossary
- PII Glossary
- Property and Casualty Insurance Glossary
- Sales and Marketing Glossary
- Telecommunications Glossary
- Units of Measure Glossary

For more information on Taxonomies by Professional Services contact us at salt@opentext.com.

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