

OpenText Output Management

Get critical documents reliably to any destination



Reduces loss of revenue and costs of delay with reliable document delivery



Speeds business-cycle time with efficient, streamlined processes



Decreases cost of global delivery of documents



Tracks and monitors thousands of documents generated by ERP systems

The abundance and importance of information in today's business world makes managing that information more critical than ever—and more challenging. Reliable, efficient and cost-effective information delivery is an essential part of business. When documents or information do not get where they are supposed to go, or get there late, companies may experience downtime and lose significant revenue. Unreliable delivery of business-critical information may also lead to uninformed decisions or unsatisfied customers.

OpenText™ Output Management is a family of integrated software products that ensures reliable delivery of documents to a variety of output channels, including printers and fax destinations as well as email and web destinations.

With Output Management, organizations can centrally manage delivery processes and eliminate the limitations of point solutions that only meet a single requirement or address the needs of a single user. Companies can save time and money with the automated creation and delivery of business process documents and the delivery of end-user print jobs, ensuring the smooth flow of information within and beyond the boundaries of their enterprise.

OpenText™ Output Server Key features

- New customer-managed containers deployment model available
- Secure Access printing and card reader support
- New reporting dashboard
- New, intuitive UI
- New integrations with OpenText™ Cloud Fax, Content Server and InfoArchive
- Enhanced OpenText™ Exstream™ integration for document composition capabilities, such as labels
- Improved security

Plus all of the benefits that are part of being in the cloud: scalability, portability, faster time to value, security.

Enterprise-wide delivery capabilities with multi-vendor device support

Communications now travel to multiple destinations, including print, fax, file, web, FTP, email and wireless devices inside and outside of an organization. Key information comes from many sources, such as enterprise resource planning (ERP), customer relationship management (CRM) and supply chain management (SCM) applications, legacy or mainframe systems, proprietary applications like SAP and document management systems. Output Management provides delivery across the entire enterprise, as well as business-to-business deliveries.

For example, with a single delivery request, an application might deliver a document to:



A fax destination at a company sales office in Singapore.



A printer or email address in a company accounting office in Boston.



A secure area of the company website.



A printer in a vendor's office in Houston.

With many companies continuing to have remote workforces, delivery of business communications and documents has never been more important. Remote workers not able to access their office print environment can use Output Server to send documents to an FTP, fax or printer in the office or even print locally.

OpenText Output Server Cloud Edition (CE)

OpenText™ Output Server, the foundation of OpenText Output Management, offers reliable document delivery, streamlines business processes and provides real-time notification of device malfunctions or job interruptions. OpenText Output Server Cloud Edition is cloud-native output management software designed to give customers a choice in where they deploy, while making it easier and more cost-effective to implement, maintain, and update.

With a modern, containerized architecture, customers who upgrade to Output Server Cloud Edition can stay up to date and take advantage of the innovative new features like Secure Access, new reporting dashboards and new integrations. Other benefits of moving to the Cloud edition include:

Uses cloud native, portable & open source industry standards such as Docker

Rapid deployment - automation by design

Dynamic Scalability – power when you really need it

Reducing resource costs – optimal utilization of hardware

High availability – disaster recovery, worldwide rollout, self-healing, rollback

Run anywhere – all major cloud platforms support Kubernetes (Azure, AWS, GCP)



Output Management reporting dashboard examples



Output Management reporting dashboard examples

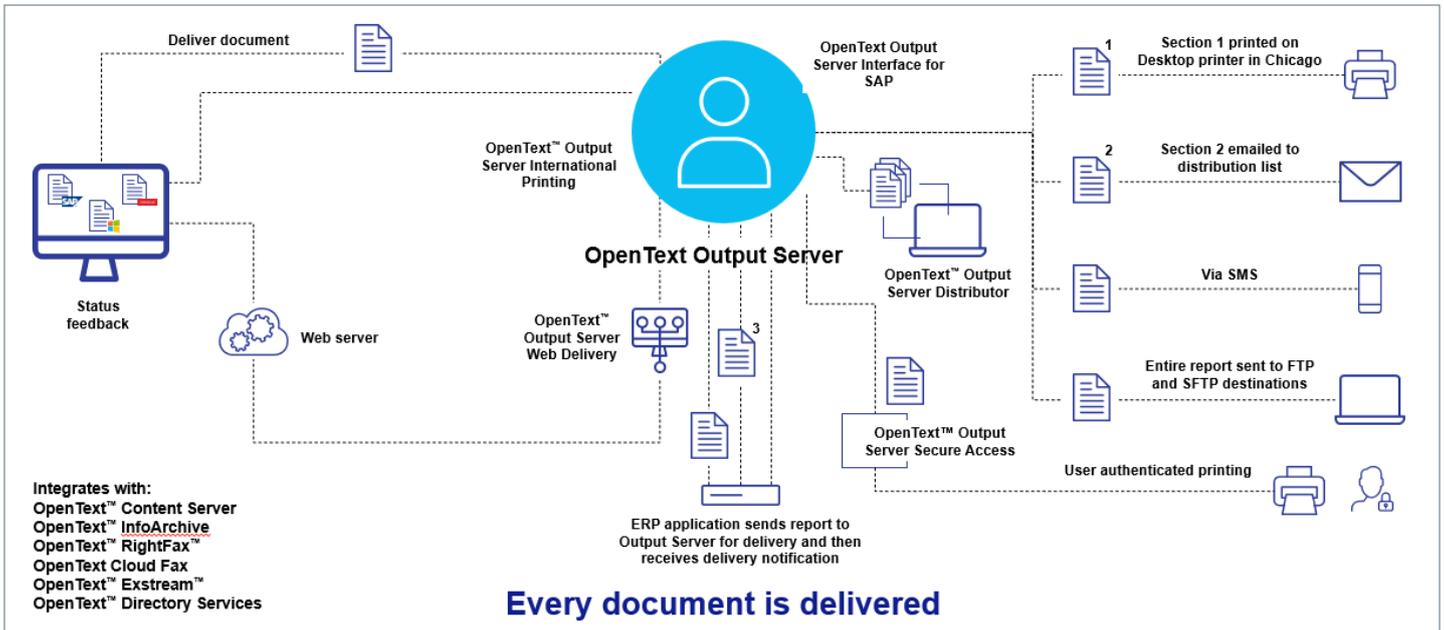
Output Server also integrates with the market-leading customer communications management software, OpenText™ Exstream™ to provide "assured delivery" of critical documents. The latest release of Output Server allows users to compose documents, such as labels, from within the software.

The OpenText Output Management portfolio has been popular with customers for many years, resulting in new investment and innovations. The new release of Output Server, is a key milestone for Output Management, as it reinforces OpenText's investment in exceptional output management capabilities while providing customers with them most direct on-ramp to the cloud. The latest release includes:

- Enhanced Secure Access printing includes extended support for the Ricoh devices and card readers on HP devices so documents are only printed after the user authenticates at the device
- New reporting dashboard shows usage metrics to optimize
- New, modernized user interface for Output Server, Output Distributor and Web Delivery
- Integration with OpenText InfoArchive for easy storage and archiving of documents
- Integration with OpenText Content Server to streamline web publishing and workflow management
- Integration with OpenText CloudFax for leveraging Cloud scalability and reduces dependency on fax infrastructure
- End-to-end security means all communications are secure from client to Output Server and from Output Server to printer
- Deeper integration with market-leading customer communications management solution, OpenText Exstream, allows for document composition within Output Server for items such as labels

Output Management combines enterprise information delivery software with expert integration, implementation, support and training services designed to help companies manage, share and distribute information. Companies can simplify and streamline their print environment, accelerate business processes and save valuable IT capital while delivering business-critical information from virtually any source to any destination across the distributed enterprise—everything from printers and faxes to email, web or file destinations.

Output Server high level architecture



Deployment options

Output Server is available for on-prem installation on Linux, Windows and AIX, and additionally as containers, which can be deployed on premise or in any cloud (public, private, hybrid).

Two licensing models are available, users and transactions. To operate containers, or in the cloud either with containers or non-containers, the transactional model is required. This model does not restrict the number of active servers nor changes in the underlying hardware.

Output Management: Delivery assured

Output Management offers a complete set of features that solves these challenges, giving users easy access to the network output resources they need and allowing administrators to centrally manage those resources. For more information, visit www.opentext.com/outputmanagement

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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