

OpenText™ Workflow Server, .NET Edition

Automate document-centric business processes

OpenText Workflow Server, .NET Edition provides the capability to automate document-centric business processes by using the latest workflow methods and technology. Organizations in many different industries use .NET Workflow Server and report impressive results. Workflow developers can utilize the tight integration with the Microsoft® .NET Framework, Visual Studio, Microsoft SharePoint® Server, and other Microsoft products to build and deploy enterprise workflow solutions faster and easier than ever before. Business analysts can use Workflow Server Wizards, the simulation module and business activity monitoring tools to run a more efficient business operation.

The Current Situation

According to a recent Gartner report, less than 5 percent of organizations have connected their people and processes with their business content using process automation. Examples of process automation that are considered vital to efficient business operations include claims processing, procurement, product releases, and human resources operations. There are a number of challenges related to this lack of process automation:

- **Inefficient, wasteful business processes.** Just one example: It costs more than \$50 on average to manually process and manage a paper invoice.
- **Business delays.** Manual processes are held up by unidentified bottlenecks, lost or missing information, or underutilization of people.
- **Compliance issues.** Organizations are under more pressure than ever to manage processes for compliance and risk reduction.
- **Lack of integration with other applications.** Workflow processes need fast and accurate access to data stored in customer relationship management (CRM), enterprise resource planning (ERP), human resources (HR), enterprise content management (ECM), claims processing, health information systems, and more.

BENEFITS AND CUSTOMER EXAMPLES

- **Increases productivity and cash flow by accelerating approval times and task completion.** A mortgage lender accelerates loan reservation time from one week to one day. A state budget department cuts approval time for expenditure requests from two months to two weeks. An insurance claims adjudicator reduces review time from two days to two minutes. A claims processing firm decreases approval times from days to hours.
- **Saves money by introducing paperless processes and reducing labor.** A workers' compensation processor saves \$75,000 a year by eliminating printing, file folders, file cabinets, and offsite file storage. A manufacturer reduces file storage by 50 percent in the first year. A photo lab cuts labor costs by 70 percent.
- **Helps with compliance and minimizes risk by creating secure, auditable processes.** Hospitals and medical clinics deliver orders in a secure environment that protects sensitive patient information. A state government office complies with records retention policies. A CPA firm mitigates risk by standardizing its client intake procedure.
- **Connects people to information in other systems.** A hospital integrates patient records from a legacy health information management system (HIMS). A technology distributor integrates its supply chain management system.

How .NET Workflow Server Can Help

.NET Workflow Server is used to develop and deploy workflow applications and tools that better manage business processes, and it offers several benefits:

- **Provides better business management.** Create a controlled, audited, and compliant business environment.
- **Saves time.** Accelerate any process and reduce completion times from weeks or days down to a matter of hours.
- **Saves money.** Eliminate the “paper shuffle” and related costs and allow for more efficient use of resources.

Why Choose .NET Workflow Server?

OpenText Workflow Server, .NET Edition is the leading application for value-added, out-of-the-box workflow integrations for the Microsoft platform for several reasons:

- Its Business Activity Monitoring (BAM), Business Process Improvement (BPI), and Online Analytical Processing (OLAP) tools provide business intelligence for analysts.
- Its integration with OpenText™ RightFax and OpenText™ Alchemy provides complete document workflow solutions.
- Workflow Server development options include the Integrated Development Environment (IDE), a Visual Studio design canvas and Workflow Server Wizard for non-programmers.
- It provides extensive Microsoft platform support including Microsoft Office SharePoint Server or SharePoint Portal Server, .NET Framework, Visual Studio, Microsoft Office®, Microsoft Office InfoPath®, Microsoft Exchange Server, Microsoft BizTalk® Server, and Microsoft Content Management Server.
- The Workflow Server Simulator quickly and easily develops return-on-investment scenarios and calculates the best use of resources. It also imports and displays Windows Workflow Foundation files.

www.opentext.com

NORTH AMERICA +800 499 6544 • UNITED STATES +1 847 267 9330 • GERMANY +49 89 4629-0
UNITED KINGDOM +44 (0) 1189 848 000 • AUSTRALIA +61 2 9026 3400