



# OpenText Public Sector solutions

Digitize processes and meet the challenges of fiscal austerity, transparent accountability and streamlined citizen services with Public Sector solutions from OpenText



 **Deliver** digital citizen services

 **Manage** the content lifecycle

 **Detect and respond** to advanced cybersecurity threats

## The OpenText advantage

Trusted by Public Sector organizations around the world, OpenText integrates the most advanced technologies with a focus on innovation. As the leader in Enterprise Information Management, OpenText enables organizations to drive digitization and create an intelligent information core to optimize information, collaboration and citizen experiences.

**Public Sector organizations, including federal, regional and local governments, face challenges impacting productivity and service capabilities. Operations and maintenance costs continue to hinder innovation and pose security risks. Meanwhile, governments are drowning in data, making it hard to derive meaningful insights from information to guide decision-making. Also, IT departments struggle to migrate data to a cloud environment with security and compliance.**

## Deliver digital citizen services

Establishing a foundation for digital operations allows organizations to deliver transformational services quickly and efficiently. OpenText Public Sector solutions automate tasks and reduce manual processing, helping to deliver digital citizen services with purpose-built applications. By effectively managing the content lifecycle, organizations can improve collaboration and better support constituent case management.

## Manage the content lifecycle

With tight budgets, changing demographics and ever-growing demand for transparency, organizations are looking for efficient ways to eliminate manual processes. By providing a foundation for evolving government service delivery, OpenText Public Sector solutions increase mission success by integrating information on a single cloud platform. Large organizations with heavy content volumes benefit from multi-site collaborative access, content enriched business processes and an intelligent, connected government organization.

"By 2023, more than

**80%**

**of the government's digital implementations that do not build on a technology platform will fail to meet objectives."**

1 Gartner, A Digital Government Technology Platform Is Essential to Government Transformation, 2018.

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**Success story**



**CIZ (Netherlands Ministry of Health)** traditionally used electronic folders to manage each of the one million annual claims for medical expense payments. This resulted in a lack of business process control, with data spread across a complex infrastructure and 17 databases. By deploying **OpenText™ AppWorks™**, the organization has expedited case resolution through process automation, helping to meet operational improvement targets.

**Detect and respond to advanced cybersecurity threats**

Security teams are battling to stay ahead of the curve and need to leverage technology for earlier risk detection and improved threat response. OpenText Public Sector solutions identify, categorize and remediate sensitive data, resulting in reduced time-to-discovery and forensic-grade response. With deep insight and control of electronic data across all endpoints and data stores, no matter where they are located, organizations improve business intelligence, ensure compliance and mitigate risk.

**Success story**



**The County of Los Angeles Department of Human Resources** needed a cost-saving digital makeover to reduce paper-based sharing of personnel records. With **OpenText™ Documentum™** and **OpenText™ Intelligent Capture**, the organization eased HR record access, improved productivity and compliance and generated millions of dollars in annual savings based on an ROI analysis.

**Public Sector solutions**

**OpenText™ AppWorks™**

Quickly build intelligently automated, content-rich, connected processes

**OpenText eGovernment cloud solutions**

Replace paper-based systems with a single source of the truth

**OpenText™ EnCase™ Forensic**

Scan, search, collect and secure forensic data for internal investigations and federal law enforcement

**OpenText™ Extended ECM for Government**

Manage the lifecycle of content with efficiency and compliance

**OpenText™ EnCase™ Endpoint Security**

Continuously monitor for and detect anomalies across all endpoints

**OpenText™ EnCase™ Advanced Detection**

Augment detection and response with end-to-end orchestration and automation

**OpenText™ Magellan™**

Leverage advanced artificial intelligence to enhance automation and decision making

**OpenText™ EnCase™ Risk Manager**

Improve business intelligence, ensure compliance and mitigate risk

**OpenText™ Accelerate™**

Employ machine learning for eDiscovery and investigations

**About OpenText**

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](http://opentext.com).